# IF YOU MEET A **PERSON OR FAMILY GOING THROUGH HOMELESSNESS...**

A quick overview for Lamoille County

#### STEP 1

Encourage them, or actively assist them, to call the Econcomic Services Division (ESD) of the state of Vermont & ask for emergency shelter: 1-800-479-6151 press 8. If it's after hours, use 2-1-1 instead.

If they are eligible (based on income and homeless status), they will be placed in a motel. >>>

#### **ALTERNATIVE TO STEP 1**

Hyde Park has a shelter for people over the age of 18. It's a cozy house in a residential neighborhood with 10 beds. If the person is single, this might be their best or only option. ESD will refer people here if appropriate before they place them in a motel. Open Nov. 15 to April 15: 802-521-7943 lamoilleshelter.org

### **STEP 2**

Assess whether they might need or want to be connected right away with other resources or services like healthcare or mental healthcare. There is a comprehensive list of services in Lamoille at the United Way website: uwlamoille.org/get-help/

#### SERVICES

A few key resources from UnitedWay's website: <u>uwlamoille.org/gethelp/</u>

Lamoille County Mental Health: 
Capstone Community Action:

(802) 888-5026 or After hours(802) 888-8888

#### (802) 888-7993

once someone is placed in a motel, Capstone will connect to do an assessment for housing & services

PLEASE NOTE: ESD rules change The rules may allow frequently. someone a motel stay in winter but not in summer even if no other circumstances have changed, for Covid has introduced example. regular rule changes throughout the year. Be prepared for changes.

PLEASE ALSO NOTE: As of February 2022, Vermont is suffering staff shortages at all agencies and the whole state is suffering a severe housing shortage. We do everything in our power to get people what they need but sometimes our options are very limited.

## CONTACTS

**Economic Services Division (ESD) currently runs the motel system:** 

1-800-479-6151 and press 8 •

For access to a motel before 8 AM or after 4 PM, please call:

2-1-1 •

Lamoille Community House in Hyde Park is open Nov. 15 to April 15:

802-521-7943

